



## CUSTOMER FEEDBACK SURVEY FORM

Company Name \_\_\_\_\_

Customer Name \_\_\_\_\_ Contact No. \_\_\_\_\_

Email address \_\_\_\_\_

Dear Customer,

Your feedback is important to us for continuous improvement to serve you better. We appreciate a few minutes of your time to give us your valuable feedback. Please fill in the form and email to our customer service department at [enquiry@acnt.com.sg](mailto:enquiry@acnt.com.sg).

Thank You.

ACNT Management

### Your Feedback

(Note: \*scale 1 being lowest rating and scale 5 being highest rating)

#### Scale of 1 to 5\*

1. How do you rate our quality of service? \_\_\_\_\_

2. How do you rate our quality of professionalism? \_\_\_\_\_

3. How do you rate our promptness (response) to enquiry? \_\_\_\_\_

4. How do you rate our turnaround time? \_\_\_\_\_

5. What are your other comments?

\_\_\_\_\_  
\_\_\_\_\_  
\_\_\_\_\_